

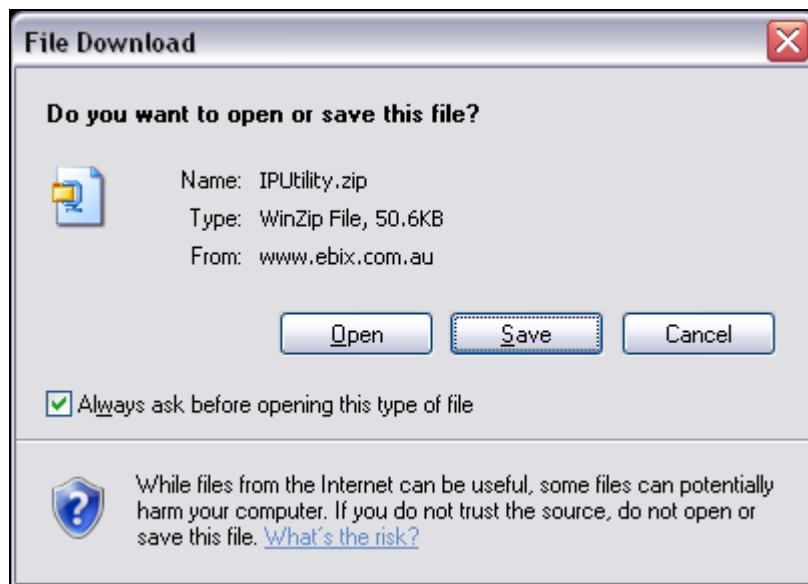
Testing Sunrise™ Exchange Connection


All workstations requiring access to Sunrise™ Exchange will need to be tested as follows.

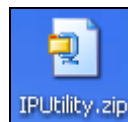
IP Utility Test

1. Click on the following link:

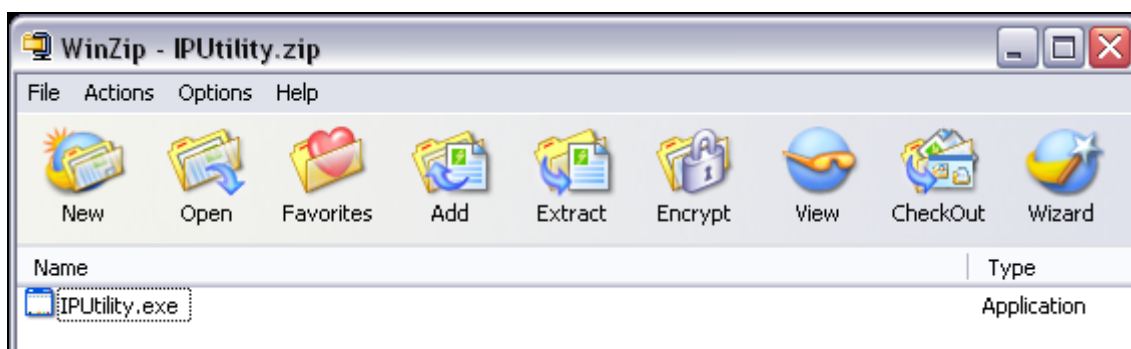
<http://www.ebix.com.au/files/zip/IPUtility.zip>

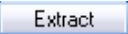


2. Click  and save IPUtility.zip to a folder on your Desktop.
3. Double-click on **IPUtility.zip**.



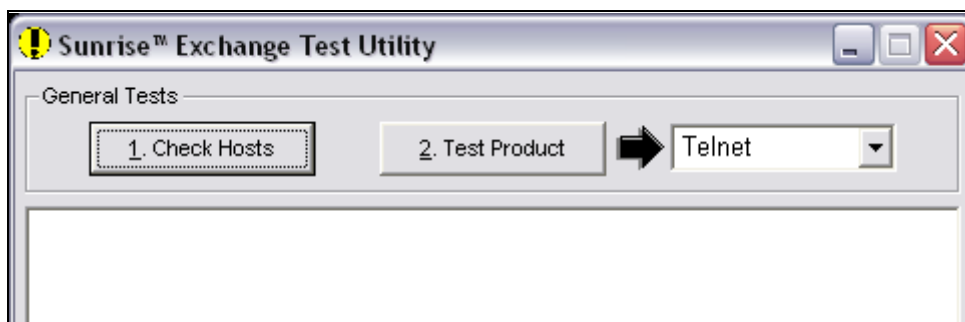
WinZip will display



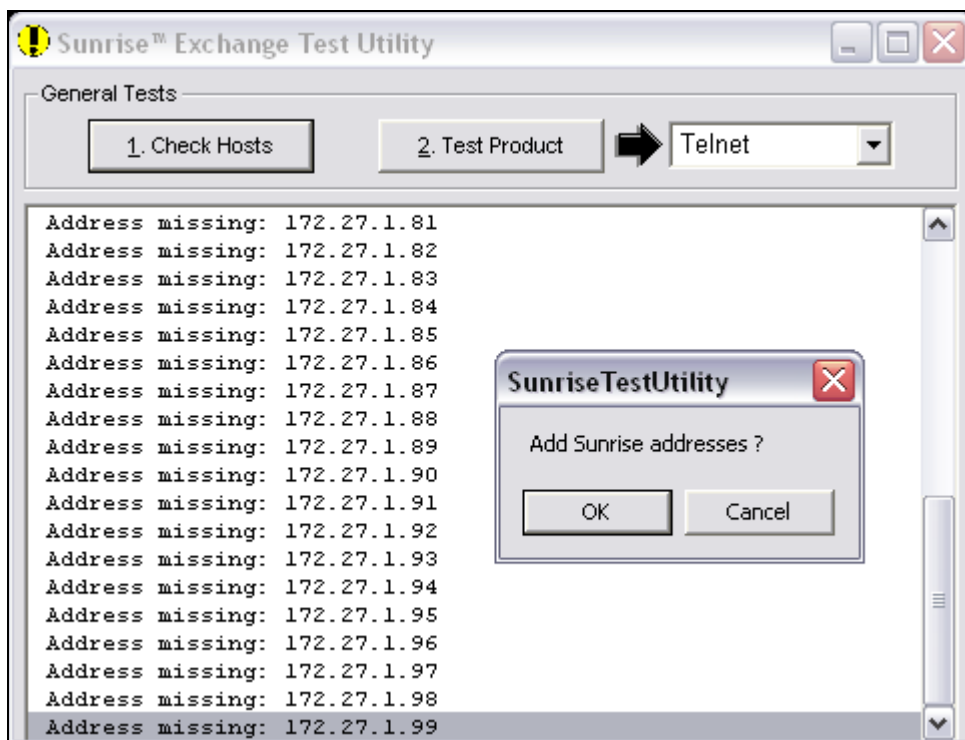
4. Highlight **IPUtility.exe** and click **Extract**.
5. Select Desktop and click .
6. Go to Desktop and Double-click **IPUtility.exe**.

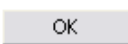


The Sunrise™ Exchange Test Utility window will display



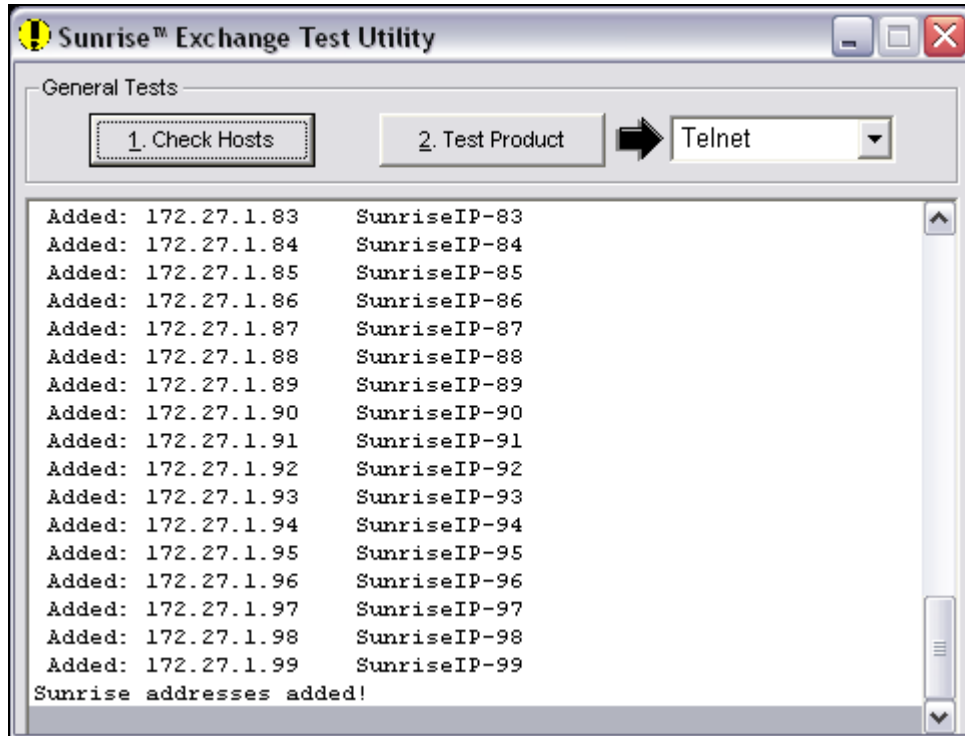
7. Click .



8. Click  to add **Sunrise addresses**.

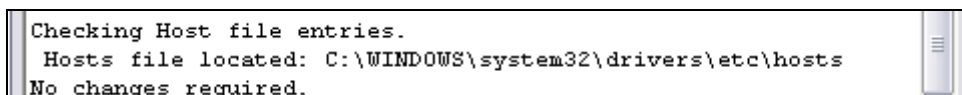
Expected Results:

Sunrise addresses should automatically be added:

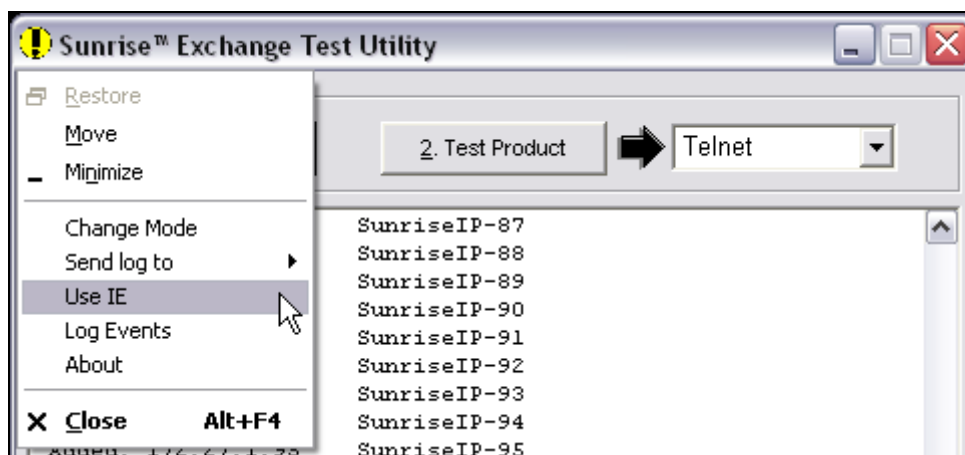


9. Click **1. Check Hosts** again.

This following message will confirm that Host file entries exist.

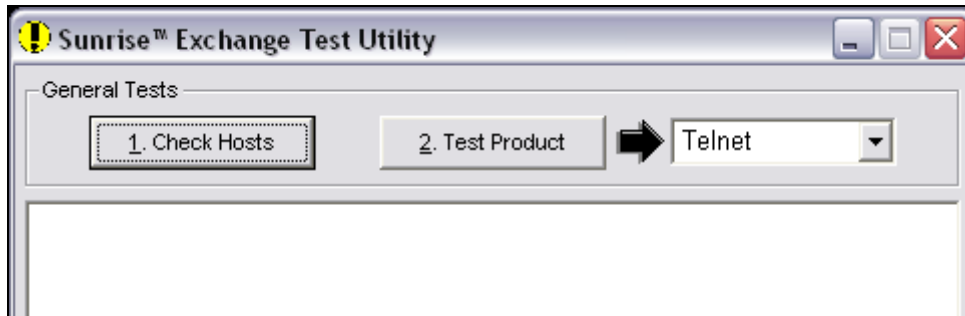


10. Click on the IP Utility icon (⚠ in the top left corner) and select **Use IE** from the menu.



This will place a tick beside **Use IE**.

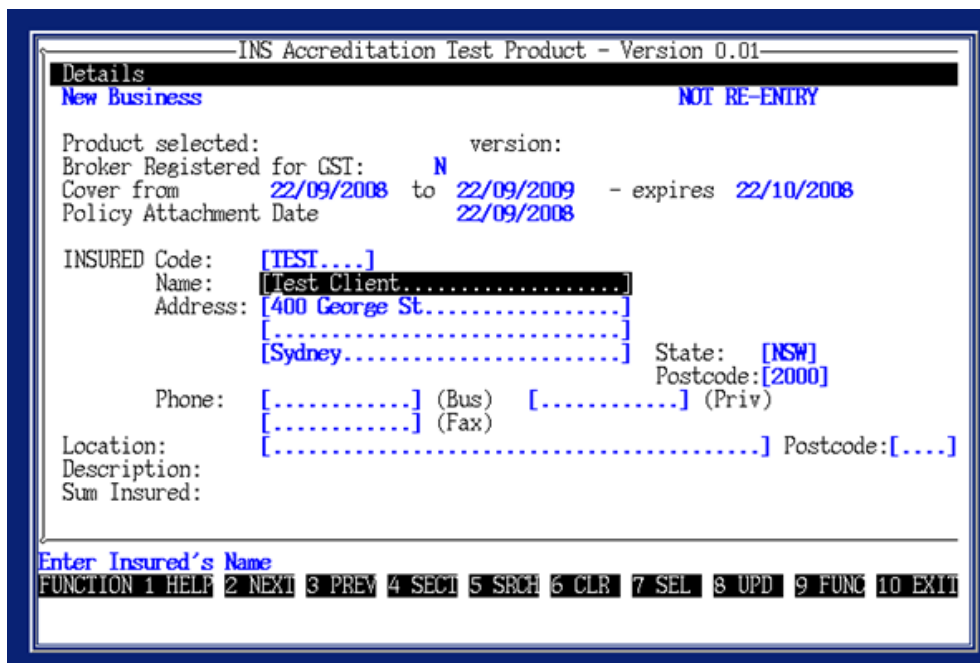
11.Return to the Sunrise™ Exchange Test Utility.



12.Select from the drop down menu and click .

Expected Results:

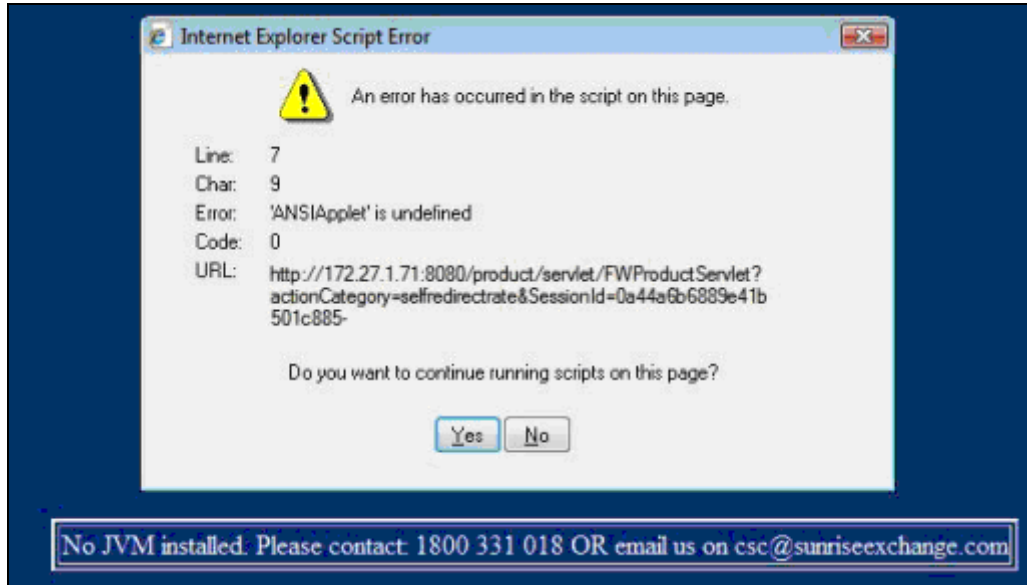
The Test Product should display in the screen. This indicates that the test has been successful.



Failed Test:

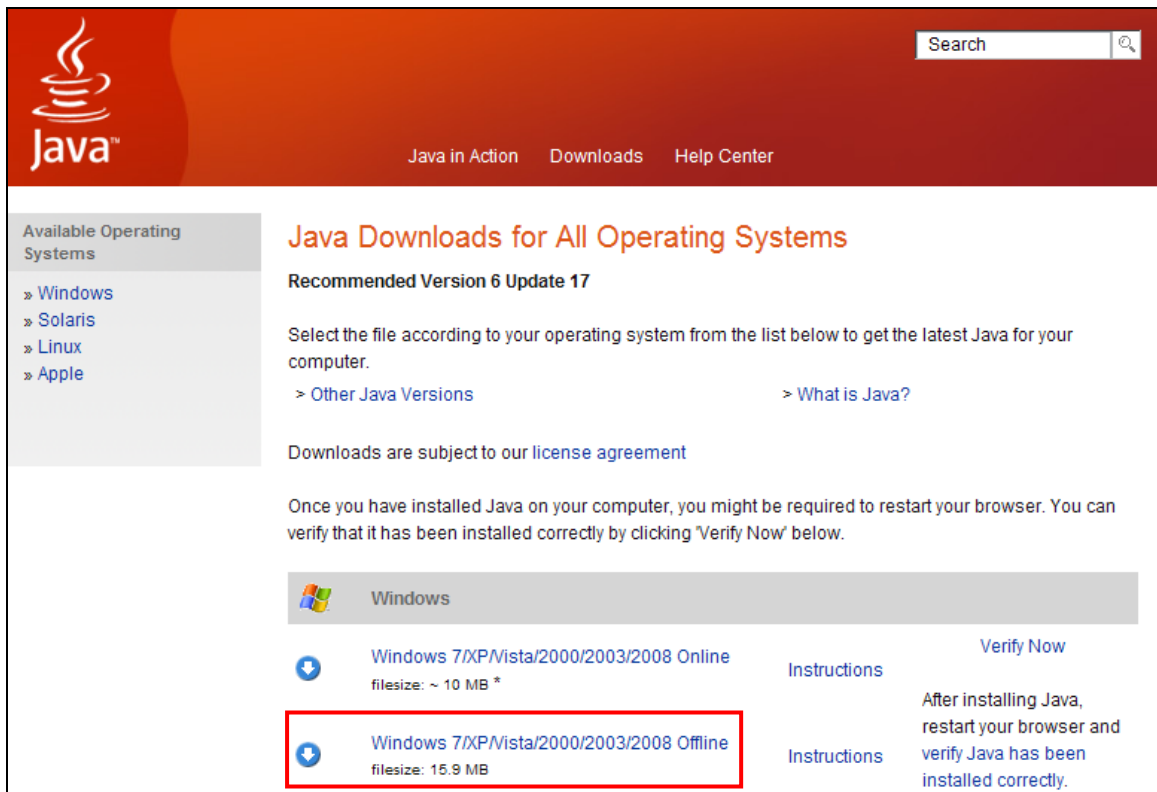
A **No JVM Installed** error message shown below indicates that you will need to download and install Java.

For example,



This download is available from <http://java.com/en/download/manual.jsp>.

Download and install the **Windows XP/Vista2000/2003/2008 Offline file**.



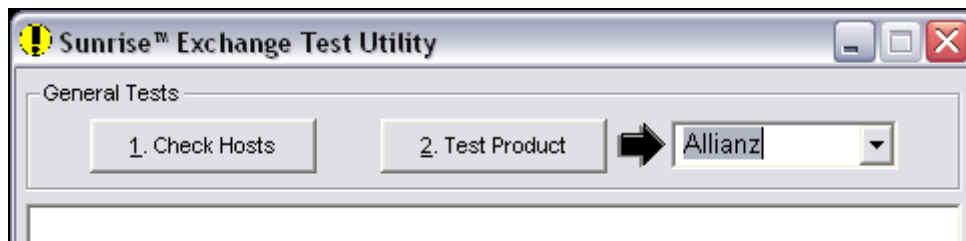
Once Java is installed, restart your computer and reload the test product selection to make sure the test product can be loaded.

Web Product Tests

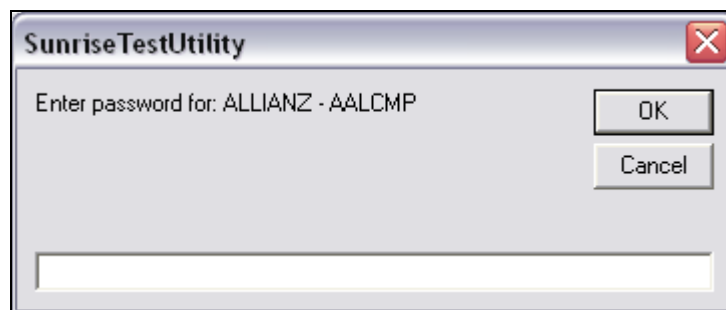
Note:

To run the following tests you will need a password. Please contact our Client Service Centre (CSC) on 1800 331 018 to obtain the password and sign off your VPN Tests.

1. Return to the Sunrise™ Exchange Test Utility.



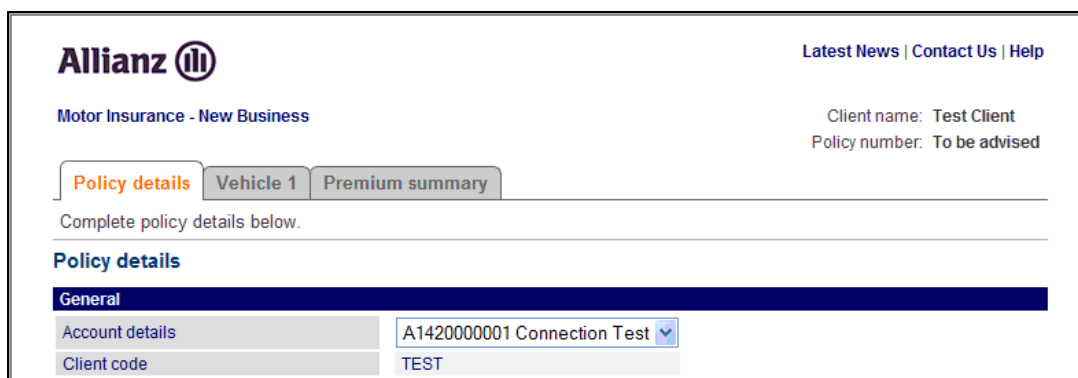
2. Select from the drop down menu and click .



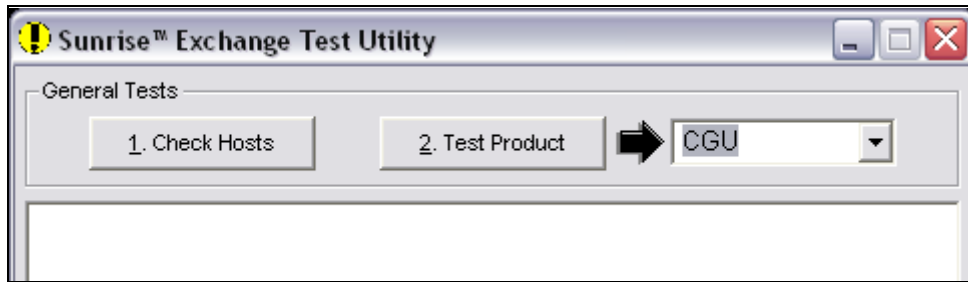
3. Enter the password (provided by CSC) and click .

Expected Result:

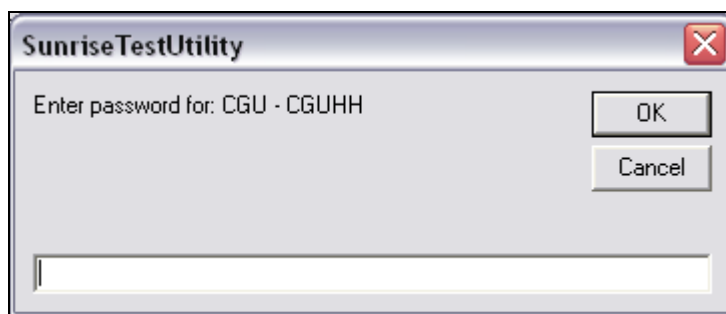
The Allianz Test Product should load within the screen. This indicates that the web test has been successful.



4. Return to the Sunrise™ Exchange Test Utility.



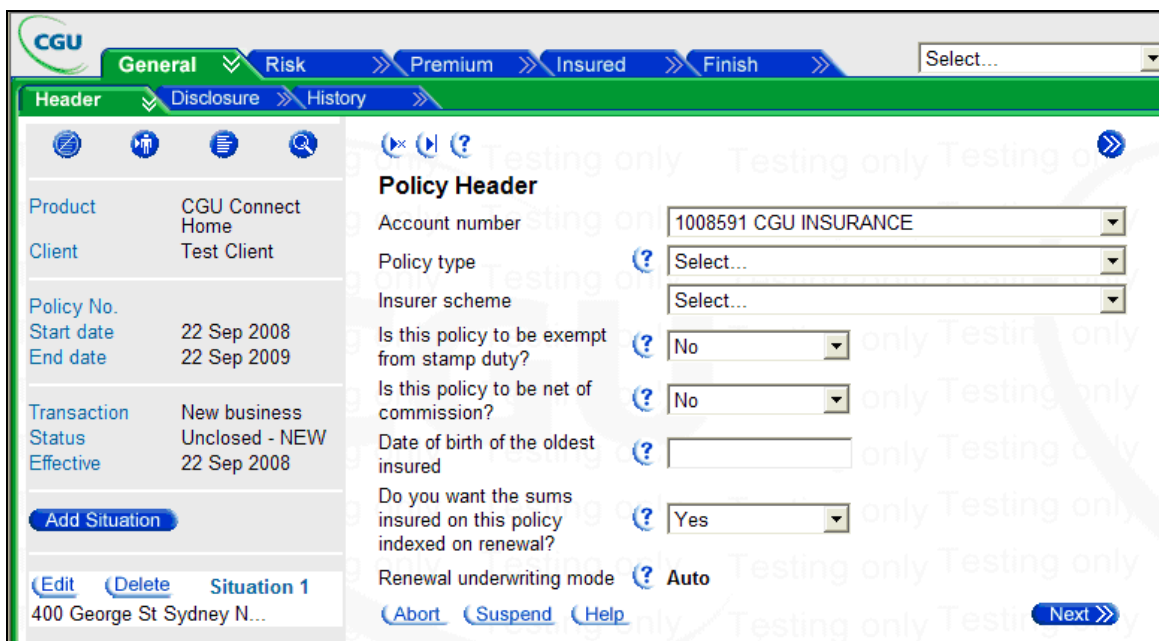
5. Select from the drop down menu and click .



6. Enter the password (provided by CSC) and click .

Expected Result:

The CGU Test Product should load up in the screen. This indicates that the web test has been successful.

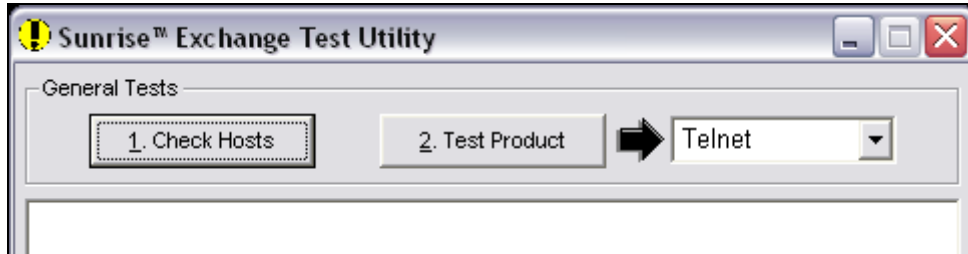


For Sunrise Executive Only

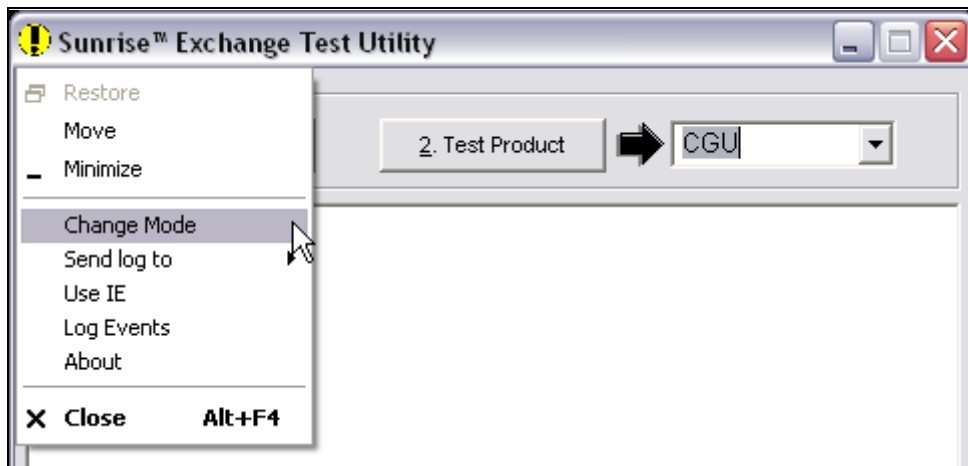
Note:

If you are connecting to Sunrise Executive, the following test should also be run to ensure you are able to access the application successfully.

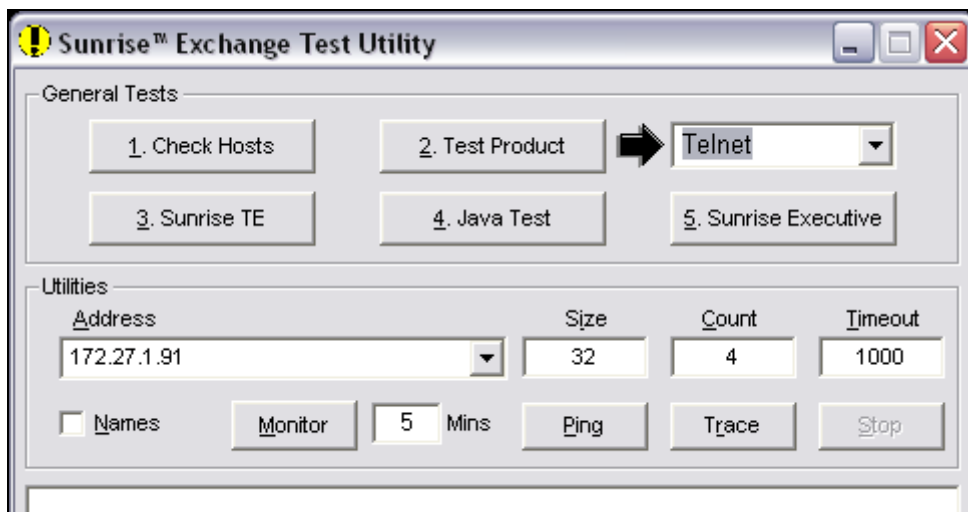
1. Return to the Sunrise™ Exchange Test Utility.



2. Click on the IP Utility icon (⚠️ in the top left corner) and select **Change Mode** from the menu.



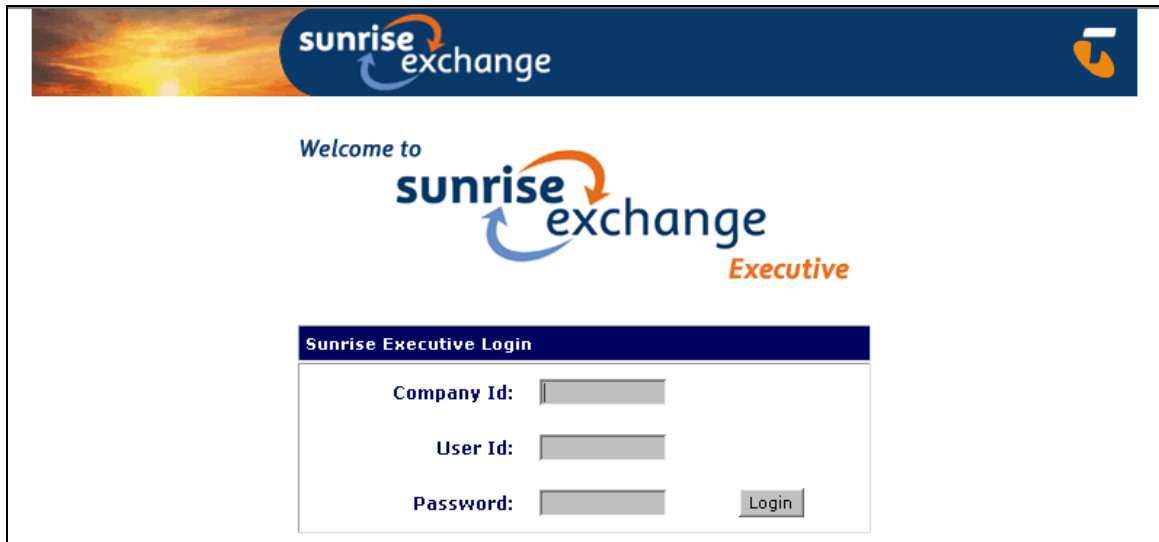
Further selections are now available.



3. Click .

Expected Result:

The Sunrise Exchange Executive login page should be displayed.



This indicates you can successfully access Sunrise Executive.