



BPO Partner Program

Overview

Ebix BPO is a fully managed service that tracks and manages certificates of insurance and statutory compliance documentation. Most organisations have significant numbers of internal statutory and contractual compliance documents to manage including insurance, building compliance, automotive and OH&S. Add to these the same requirements from contractors and other third parties they rely upon and the task of managing these certificates becomes even greater.

Ebix BPO pioneered outsourced certificate tracking during the mid 1990's and today remains the largest provider of this service world-wide. We currently track in excess of 2.5 million certificates from over 350,000 third parties annually.

How does it work?

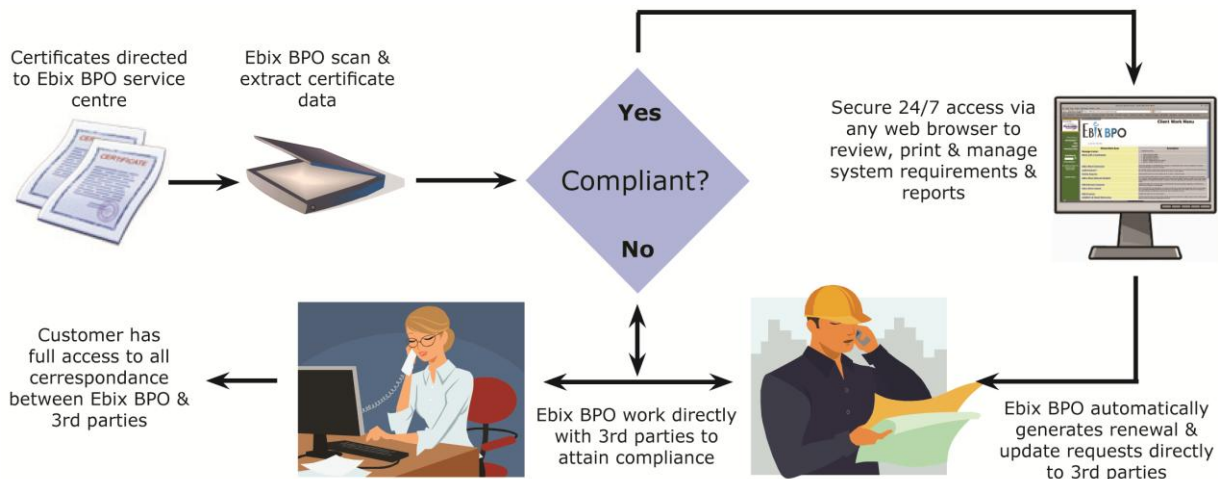
The Ebix BPO team of experts perform all of the tasks necessary to achieve compliance and manages the entire process of soliciting, validating and electronically storing all certificates. By outsourcing the entire process of

compliance certificate management, organisations are rewarded with significant reductions in cost, human resource reliance and risk exposure.

The entire solution is accessed via any web browser and best of all there are no license fees. Customer charges are transaction based with the annual subscription service based on the number of certificates under management. Client/Prospect Recording

Who needs certificate tracking?

Most organisations that have high numbers of third party contractors, vehicles or buildings benefit greatly from our service. Industries including construction, real estate, manufacturing, facilities management, transportation and government have benefited most from outsourced compliance management and certificate tracking.



Ebix BPO Partner Program



What types of certificates do we manage?

Ebix BPO currently manages a wide variety of compliance certificates that are being added to on a daily basis. Essentially we are able to manage any type of certification or documentation that has tangible parameters to be verified. To use a certificate of insurance currency as an example, we are usually called upon to track and verify the amount of coverage, excess, insurer S&P rating, APRA authorisation, expiry date and interested parties. Some of the other types of certificates we currently manage are:

Contractors

- Public Liability
- Professional Indemnity
- Workers' Compensation
- Monthly service reports
- Contractor lost time injury

Buildings

- Cooling tower inspection
- Fire Ext. & hose reels
- Sprinkler/deluge systems inspection
- Pressure vessels & boiler inspection
- Pest control
- Emergency evacuation alarms inspection

OH&S and Statutory Compliance

- Workplace inspection
- Dangerous goods storage
- Lift/escalator/crane registration
- Plant & equipment inspection
- Confined space procedures
- Workplace inspection

Why become an Ebix BPO Partner

In an increasingly competitive landscape it is important to be able to offer both existing and prospective customers additional products and services as a means of differentiation. The Ebix BPO Certificate Tracking Partner Program is a great way to extend service offerings to your customers whilst creating additional revenue opportunities from within your core business focus.

What's involved in becoming an Ebix BPO Partner?

An integrated user definable product builder, rating engine and document generator allows users to create and maintain insurance products for all business segments from personal lines and affinity products to complex commercial risks.

The WebForm product builder creates rules based data entry templates designed to streamline quote generation and policy processing through the use of validation rules, look-up tables, radio buttons, date pickers, range checking, and drop-down lists.

A flexible rating engine can be activated to further enhance support for affinity business. WebForm rating is an end-user, rules based rating facility that be applied for a wide range of rating requirements.

Client and insurer documentation is generated in MS Word by merging data captured in the WebForm and merging this with a risk template.

What to do next?

For further information on certificate tracking or becoming an Ebix BPO Partner, contact us on +61 2 8467 3000 or email certificates@ebix.com.au